

## BUDGET AND FINANCE DEPARTMENT

## UTILITIES CUSTOMER SERVICE

6591 Orange Drive • Davie, Florida 33314 Phone: 954.797.1065 • Fax: 954.797.1049 • www.davie-fl.gov

## **Water/Sewer Billing Adjustment Request**

Request Date:
Date Issue was repaired:
Customer Account Number:
Customer Name:
Service Address:
Phone Number:
E-mail address:
Please adjust my utility bill. I have placed an "x" next to the applicable reason(s) and provided additional information as indicated:
☐ Repaired a leak in swimming pool ☐ Filled swimming pool
☐ Repaired a broken water line/other
Please explain:
I understand that I am still responsible for ALL of the water that went through the water meter at the adjusted rate (Adjustments can only be done for up to two (2) months of high usage). I will contact the Customer Service Office if I need to set up a payment plan after I receive my adjustment on my bill (or when enough time as passed to find my average usage in order to make a proper adjustment).
Print Name: Signature:
**Please attach the repair bill or receipt(s) for the repairs. <i>This information is required</i> . If you do not have a receipt or bill, please explain why:

Completed forms should be returned to Utilities Customer Service via e-mail, <u>utilities@davie-fl.gov</u> or fax, (954) 797-1049.

If you are eligible for an adjustment, it will be reflected on your next billing statement. Thank you for taking the time to communicate your situation to us.